



# PBXware 5.3.11 CHANGELOG

## 5.3.11 - December 22, 2021

### Features

- › Call Forwarding: Changed a response code when 'Call Forwarding' is enabled
- › CDR: Added the column names when downloading CSV files
- › CRM: Implemented the new API version for Microsoft Dynamics CRM
- › Emergency Emails: Added the custom SIP header with a location for Enhanced 911 (E911) calls - Ray Baum's act
- › Emergency Services: Enabled sending multiple emergency e-mails and added the option to set the %TENANT\_CODE% and %SERVER\_NAME% variables
- › Emergency Emails: Added the location of the Extension
- › Enhanced Services: Fixed the 'On'/'Off' slider, the package change for Call Screening, and sound files that were not being played for Ring Group Destinations in Call Screening
- › Enhanced Services: Added a hidden option to set the BLF directory limit
- › Hot Desking: Added an option to enable/disable automatic dialing of the hot desking access code
- › MOH: Implemented checking whether a file exists before renaming it
- › Ray Baum's Act: Added the ability to set E911 Location SIP header and ID
- › STIR/SHAKEN: Implemented the STIR/SHAKEN 'Call Filtering' option and added the 'Pass PAI Header' option to support Polycom phones STIR/SHAKEN Caller ID Validation

### Bug Fixes & Improvements

- › API: Allowed only the 'd-m-Y' date format when sending a service plan date
- › API: Fixed an issue with adding external numbers through API for Ring groups
- › API: Fixed an issue where editing an Extension removes the UAD configuration

- › Archiving: Fixed an issue where an ongoing Archiving upload would be stopped if PBXware reload was executed at the same time
- › Asterisk: Set the maximum number of channels when restarting PBXware only when the value has not been previously set
- › Auto Provisioning: Added support for Fanvil X4U
- › Auto Provisioning: Added support for the Polycom 6.4.1 firmware
- › Auto Provisioning: Added support for Yealink DECP IP Base Station W70B
- › Auto Provisioning: Fixed an issue when creating XML config for Alcatel phones
- › Auto Provisioning: Fixed an issue where Yealink T3X phones are missing in the database after upgrading from the PBXware 5.3.9 version
- › Auto Provisioning: Fixed an issue with Australia Timezones on Yealink phones where some locations were not appropriately sent, and the timezone format was wrong
- › Auto Provisioning: Fixed the spelling error on Yealink phones for the Australia timezone location
- › Auto Provisioning: Implemented showing a MAC Address as part of the User-Agent SIP Header for various phone manufacturers
- › Billing: Fixed an issue with billing on Emergency Special Routes where a user could not dial Emergency Numbers if 'Available Funds' were below zero
- › Branding: Fixed an issue where Branding was not applied to Online Self Care (OSC) when editing the Call Monitoring service
- › Bullhorn: Added a list of fields to fetch instead of all fields when fetching leads
- › Call Forwarding: Fixed an issue where Call forwarding in case of 'No Answer' would not work if a mobile device was dialed
- › Call Recording: Fixed an issue where inheritance of recording options would not work correctly and changed how values are stored in the database
- › CDR: Fixed an issue where the CDR filter would return the wrong time when Daylight Saving Time (DST) ends
- › CRM: Fixed an issue with uploading recordings

- › DID: Fixed a problem with the DID range that would occur when using DID groups
- › Extensions: Fixed an issue where the associated Caller ID list would not be removed after removing an Extension
- › Extensions: Fixed an issue where deleting an Extension would not delete mobile numbers from the database that were added through Extension's Enhanced Services
- › Extensions: Fixed a bug with stripping the plus (+) sign if a different CallerID is set
- › Hot Desking: Fixed an issue with the maximum PIN length, which can be entered via DTMF that is now the same as the maximum PIN length on an Extension
- › Hot Desking: Fixed the 'undefined index' notice that would appear after logging out from the GUI
- › Hot Desking: Implemented the ability to use a TLS port set in the config when TLS is set as a protocol on a UAD
- › Pipedrive: Fixed customer search issue
- › SSL: Changed how a Let's Encrypt certificate is generated
- › Trunks: Fixed an issue where removing Trunks from 'Trunks & Tenants' would not remove them in the background
- › Voicemail: Fixed an issue where the URL did not show the mailbox after clicking the 'Next' button
- › Zoho: Fixed an issue with Zoho call integration inconsistency

## Contact Center Module

- › Agents: Fixed an issue with Agents not being able to receive calls if their status is 'Idle' in the GUI
- › Call Pickup: Fixed an issue where the '\*8' access code not working on the Business/Contact Center edition
- › Dashboard: Fixed an issue with a PHP error that would appear when checking for a license if Call Center Extensions in the license were left with no value
- › Queue: Fixed an Asterisk crash in the case of Dynamic Agents

# New endpoints



**Fanvil X4U**



**Yealink DECT IP Base  
Station W70B**

# CONTACT BICOM SYSTEMS TODAY

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## Bicom Systems (USA)

2719 Hollywood Blvd  
B-128  
Hollywood, Florida  
33020-4821  
United States

Tel: +1 (954) 278 8470  
Tel: +1 (619) 760 7777  
Fax: +1 (954) 278 8471

## Bicom Systems (CAN)

Hilyard Place  
B-125  
Saint John, New Brunswick  
E2K 1J5  
Canada

Tel: +1 (647) 313 1515  
Tel: +1 (506) 635 1135

## Bicom Systems (UK)

Unit 5 Rockware BC  
5 Rockware Avenue  
Greenford  
UB6 0AA  
United Kingdom

Tel: +44 (0) 20 33 99 88 00

## Bicom Systems (FRA)

### c/o FONIA

Zac du Golf  
15 Impasse Oihana  
64200 BASSUSSARRY

Tel: +33 (0)5 64 115 115  
Email: [contact@fonia.fr](mailto:contact@fonia.fr)

## Bicom Systems (ITA)

Via Marie Curie 3  
50051 Castelfiorentino  
Firenze  
Italy

Tel: +39 0571 1661119  
Email: [sales@bicomsystems.it](mailto:sales@bicomsystems.it)

## Bicom Systems (RSA)

12 Houtkapper Street  
Magaliessig  
2067  
South Africa

Tel: +27 (10) 0011390

email: [sales@bicomsystems.com](mailto:sales@bicomsystems.com)

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